



Above All Knowledge Pack for Siebel

- Consistent, customized business services
- Ideal for cross system integration
- Ready for composite application assembly

High Quality Business Services

The Above All Knowledge Pack for Siebel provides the high quality business services you need to more effectively and productively integrate with Siebel applications. The Knowledge Pack for Siebel mines a customized instance of Siebel. From the information mined, the Knowledge Pack creates a set of business services specific to the Siebel application's object types (i.e. account, service request...). Incorporated into this object model are:

- All data elements for selected Siebel integration objects (including any custom data elements)
- A comprehensive set of standard operations
- Seamless, integrated authentication management.

Improve Cross System Integration

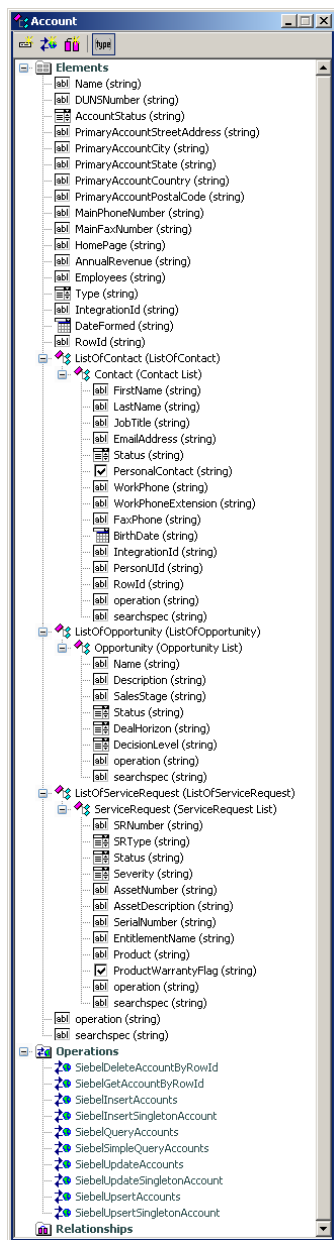
Knowledge Packs facilitate your integration of Siebel with other systems. Just as the Knowledge Pack for Siebel provides a set of well-formed business services for your customized instance of Siebel, Knowledge Packs for other systems such as order management, inventory management, etc. do the same for their systems. These services, formulated consistently across systems and defined in business terms, are essential for semantic resolution. They provide the contextual and conceptual basis for understanding the system and more importantly the interrelationships between systems. Abstracted to the business level, they come ready for integration.

Accelerate Application Composition

Business services enable the rapid assembly of composite applications. The powerful combination of enhanced business services delivered by the Above All Knowledge Pack for Siebel and relationships visually developed in Above All Studio eliminate much of the hand-coding normally created to refine or join services together. Automated user interface generation is enabled by the strong typing, associated user interface controls, and automatically created user interface components constructed by the Knowledge Pack for Siebel. Of course, both the user interface component definitions and the generated composite applications are editable in Above All Studio.

Raise Integration to a Higher Level

The Above All Mine, Refine, Assemble, and Deploy approach enables the fast creation of flexible composite applications. Developers using Above All Knowledge Packs work at a higher level than with hand-coding approaches. They focus on the semantic adaptation of the systems being integrated. They visually refine basic services provided by the Knowledge Packs into the custom, integrated services needed by the business. Above All Studio automatically generates composite applications from assemblies of these optimal services. Developers can revise the generated user interface to comply with corporate standards and to customize it for maximum effectiveness. Deployment of the composite application is as simple as selecting the appropriate client and pushing a button. One popular option - embedding the composite application into the Siebel user interface - is easily configurable within the Siebel setup.



Sample Account Created from a Custom Siebel Integration Object by the Above All Knowledge Pack for Siebel

The Above All approach increases developer productivity over 300% from hand-coding approaches. More importantly, the Above All capabilities allow the developer to focus on what is important—delivering integration that makes the end user more productive.

Summary of Knowledge Pack for Siebel Features

- Validated for versions 7.5, 7.7, and 7.8 of all Siebel CRM Solutions (Horizontal) and Siebel Industry Applications (Vertical)
- Defines Siebel integration objects as standard object types
- Strongly types object elements
- Sets up automatic pick lists for appropriate object elements
- Automatically defines user interface appearance and behavior properties for object elements
- Creates a standard set of operations classified for each object type
 - Query
 - Simple Query
 - Get
 - Insert
 - Insert Singleton
 - Update
 - Update Singleton
 - Upsert
 - Upsert Singleton
 - Delete
- Simplifies standard operations so that they accept single or multiple record inputs
- Sets up authentication properties for seamless login
- Automatically monitors, manages, and preserves sessions to prevent repeated logins

Jump Start Your Siebel Integration

With the Knowledge Pack for Siebel, you don't have to supplement or enhance Siebel integration objects in order to become productive. Knowledge Pack objects and operations are designed to deliver immediate, code-free productivity. Make the Above All Knowledge Pack for Siebel the starting point for your Siebel integration.

System Requirements (additional details available on www.aboveallsoftware.com):

Operating Systems: Microsoft Windows XP Family, Microsoft Windows Server 2003 Family.

Required Software: .NET Framework 1.1 Redistributable.

Processor: 800 MHz or faster; **RAM:** 1 GB; **Hard disk space:** 40 MB.

For more information about how Above All Software can help you solve your integration puzzle, please call us, visit our Web site, or email us.

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